

Litigation support programs like **Summation** are revolutionizing the practice of law. In fact, legal cases that involve very large numbers of documents can be almost impossible to handle successfully without proper litigation software and technical support.

Complex programs like Summation offer tremendous potential benefit. Like with all powerful tools though, they come at a cost that isn't only expressed in terms of the initial cost of the software. We can help your office harness the true power of systems like Summation.

At **Bayside Networks**, we have systemic understanding of Summation and all the technologies that it depends on. Imaging file formats, efficient remote access setups for your users and co-counsel firms, we can take care of it all. We're always ready to provide as much or as little assistance as you need.

Many of our clients look to Bayside Networks to administrate and support their internal Summation software systems. We are also happy to provide on call Summation support and training.

Typical examples of our Summation related services include:

- Setup of new cases following our established best practices. We are ready to help, whether your case is a few thousand or 100 Million pages- simple or complex.
- Importation of complex data, including: email, database, spreadsheet and other forms
- High speed OCR processing (not really a Concordance specific service but often needed by our litigation support clients)
- Setup of custom fields to ease search procedures and aid the organization of case data.

Here at **Bayside Networks** we've come to learn that it isn't just what we do, its how we do it. All of our services are documented, and we take care to complete tasks correctly the first time. The bottom line is that right from the start, we take the success of your project as seriously as you do.

Give us a call today. Your office can benefit from our specialized expertise with Summation software. We would also be pleased to provide client references and additional details regarding cases we have administered and supported in the past. Whether your case involves a few thousand pages, or tens of millions, we are ready to help.

### **Free Introductory Offer - Real Help for Summation Related Technical Support Needs**

***For new or prospective clients, we are please to make a special offer. Give us a call at 1-866.875.8688 (email, [sales@baysidenetworks.com](mailto:sales@baysidenetworks.com)) and we will gladly provide you with a complimentary appointment of actual Summation related support. No strings attached, no further obligation to work with us – just an opportunity for you to experience our flexible and responsive technical support services.***

There is no cost or other obligation associated with this offer. Basically, just give us a try and you will quickly see our level of expertise and efficiency.

We would also be happy to provide you with a list of client references. You should feel free to contact our client references before you consider working with us.

This free offer is not just a "sales call". You will get to work with one of our highly qualified Summation experts, helping you to better gauge our level of knowledge and responsiveness.

In many cases, we are able to provide valuable advice, or solve actual technical issues within the time afforded by our free initial support appointment offer. If we are unable to actually resolve your issue within the time afforded by the free offer, normally we will at least be able to provide a flat rate quote for the services needed to address the issue.

Important details related to this offer:

- Free support offer must be used within 30 days of initial contact with us.
- With your request, the free service can be provided at your site. A trip fee may apply if your location is more than 40 miles from one of our offices.
- This offer may not be combined with other discount offers.
- Summation is a registered trademark. All trademarks acknowledged.